Jamil Abou Afech

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PROFESSIONAL SUMMARY

IT Systems Administrator and Network Engineer with 5 years of experience in managing servers, optimizing network infrastructures, and delivering secure, high-performance IT solutions. Skilled in virtualization technologies and infrastructure upgrades, with a strong focus on enhancing system reliability, security, and scalability.

CORE QUALIFICATIONS

Soft Skills

- Strong problem-solving and analytical abilities.
- Adaptable and resourceful in dynamic IT environments.
- Collaborative team player with leadership capabilities.

IT Skills and Technologies

- **Server Management:** VMware, Hyper-V, Veeam Backup & Replication.
- **Network Management:** VLANs, LAN/WAN management, routing, switching, VPN, and network optimization.
- **Cloud Services:** Windows 365, OVH Cloud, Azure fundamentals.
- **Security Implementation:** Firewall management, Active Directory management, and security Policy.
- **Troubleshooting:** Hardware diagnostics, software debugging, and performance optimization.

PROFESSIONAL EXPERIENCE

Ain Wazein Medical Village — **APR 2026 - PRESENT**

Senior Network Infrastructure Engineer — **Ain Wazein Shouf - Lebanon**

Achievements — **Part Time · Hybrid**

- Planned and implemented network infrastructure improvements based on IT team requirements, user issues, and operational priorities, with changes reviewed and approved by management.
- Optimized switching, routing, and inter-network connectivity, contributing to approximately 60% improvement in network efficiency and overall responsiveness.
- Designed and implemented a Cisco network upgrade, improving network performance, scalability, and reliability by approximately 40–60%.
- Supported the modernization and scalability of the network infrastructure, establishing an architecture capable of accommodating future users, services, and infrastructure expansion.

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LES AMIS Boutique

SEP 2025 - PRESENT

IT Manager

Sin el Fil, Beirut - Lebanon

Achievements

Part Time · Hybrid

- Manage and resolve technical issues through remote and on-site support.
- Monitor, develop, and enforce IT security policies to safeguard infrastructure.
- Assess and integrate new IT technologies to enhance system capabilities.
- Configure and manage VPN networks across multiple sites, ensuring stable and secure connectivity.

Contact : +961 76 505 947 · marie@lesamisboutique.com

Astrolabe ICT

JUL 2024 - MAR 2025

Senior IT Operations and Support Specialist

Beirut - Lebanon

Achievements

Full Time · Hybrid

Delivered advanced network and system solutions with Astrolabe ICT (July 2024 – March 2025), contributing to multiple projects, including Ain Wazein Medical Village (December 2024 – March 2025) and the Tanmia Project (July 2024 – November 2024), enhancing performance, security, and scalability across diverse IT environments.

- Designed and deployed switch network architectures that improved data transfer speeds by 30% and reduced latency by 25% across server and cloud environments.
- Performed virtual machine (VM) copying operations to OVH Cloud environments, supporting system transition activities with minimal disruption.
- Planned and executed network, server, VMware, and HyperV infrastructure upgrades, maintaining high availability with minimal disruptions.
- Strengthened security by implementing advanced switch and server configurations, streamlining Active Directory policies, and enhancing backup and disaster recovery solutions with Veeam.

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Daherfoods

APR 2023 - JUL 2024

IT Officer and Support Specialist

Ferzol, Zahle - Lebanon

Achievements

Full Time · On-Site

- Resolved 95% of IT support tickets within 2 hours, improving department response time by 30%.
- Collaborated with staff to resolve network issues and implement fixes.
- Troubleshoot and repair hardware, software, and network issues, and evaluate new IT technologies and problems.
- Install, configure, and upgrade hardware and software, including Servers, VMs, NVRs, and other Systems.
- Research and evaluate new IT technologies.

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Ethel Chocolate

JUL 2020 - JUN 2021

Technical Support and Systems Administrator

Industrial Zone, Zahle - Lebanon

Achievements

Part Time · On-Site

- Troubleshoot and resolve hardware, software, and network issues efficiently.
- Install, configure, and upgrade hardware and software to meet evolving needs.
- Develop and enforce security policies to protect the IT infrastructure.
- Evaluate new IT technologies to improve system capabilities.

Contact : +961 71 244 425 · hady_ethel@live.com

EDUCATION

Bachelor of Science in Computer Engineering
2018 - 2023

Lebanese International University (LIU)

PROJECTS

Ain Wazein Medical Village
Astrolabe ICT
Dec 2024 - Mar 2025

Tanmia
Astrolabe ICT
Jul 2024 - Nov 2024

LANGUAGES

Arabic
Native or Bilingual Proficiency

English
Proffessional Working Proficiency